

Irish Pony Club Guidance Notes for Notification of Claims and Accidents



Falls and minor incidents should be logged in accordance with IPC procedure

 Any serious accident must be advised to Howden UK Group as soon as possible (within 24 hours or if the accident occurs at a weekend, by the next working day)

Serious accident is defined as:

- o Injuries which are HSA reportable
- Injuries which result in the injured party going to Accident and Emergency
- Injuries involving broken bones or concussion
- Injuries where the injured party threatens to make a claim or if the insured suspects that the injured party may make a claim.
- Notification may be made by email or phone call to the Howden claims team.
- Once the accident has been notified, please complete the IPC accident form and forward this to the claims team by post or email within 7 days. Please copy all correspondence to jane@irishponyclub.ie
- If you are unsure if an accident should be reported, please call the claims team who will be able to provide advice.
- On receipt of a notification, Howden will notify insurers. Insurers will then decide what action to take. If they require further investigation of the accident they may instruct a Claims Adjuster, to contact you for further details.

In the event of an accident:

- Do not admit liability where injury to others or damage to their property is caused.
- Do not enter in to any correspondence with the claimant or his representative other than to acknowledge the correspondence (see below).
- Do take contact details and statements from any witnesses to the accident and if possible take photos of the site of the accident and any damage caused.
- **Do** ensure that risk assessments are always undertaken in accordance with IPC guidelines and that these are saved and are available if requested by a Claims Adjuster.
- Do acknowledge any correspondence from a third party and/or their representative. Acknowledge receipt only, admitting no liability. In the acknowledgment, please advise that your insurer is Lloyd's Syndicate DTW1991 and that their correspondence has been sent to them via your insurance broker, Howden UK Group.
- Do complete the accident report form as fully as possible and provide as much information as you are able to.
- Do co-operate fully with any claims investigation and provide any requested information as quickly as possible.
- Do contact Howden UK Group if you have any queries.

For claims enquiries please contact:

Ben Evans

Woodlands, Manton Lane,

T: +44 (0)1234 408 610

Bedford, MK41 7LW

E: ben.evans@howdengroup.com







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Daniel / Consul	lian Conto	o+ Number		Polotionabin	to porton in	uoh rod:		/	/
Parent / Guard	lan Conta	ict Number:		neiationship	to person in	voiveu.			
Address									
Parent / Guard	lian Conta	ict Number:	Er	nail:					
What experien	nce have t	they of riding/a	ccompanying	g the animal?					
Owner of Hors	se if differ	ent from above	ə:						
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Venue					Time:			Date:	
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Are you a member of one or more of the following ((please tick appropriate):		
The Pony Club	British Horse Driving	Trials Assocaition	
British Horse Society	Horse Sport Ireland		
British Show Jumping Association	lrish Pony Club		
Other, give details			
Membership / Policy Number:			
Does the OWNER have liability insurance in respect	of the animal?	Yes No	. [
This may be under their Householders Contents Policy	or their Horse Insurance Poli	icy)	
f Yes, please give details:			
			
o you or your parents (if you reside with them), ha iability Policy/Household Contents Insurance Polic		Yes No	
Yes, please give details:	•		
lame:	Policy No:		
Address:			
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Was chin strap fastened:		Yes	No 🗌		
Was hat kite marked/tag	ged:	Yes	No 🗌		
Did Rider complete lesso	n event:	Yes	No 🗌		
Was Treatment Given: (Pl	ease tick as appro	priate):			
A&E	First Ai	d	Parame	dics	Doctor
Details of Injury					
Description of Accident A	Incident (please	describe in full, i	ncluding third pa	arty details and da	ımage to any property,
olease attached a diagram	if appropriate)	//////////////////////////////////////			
Has this matter been repo	ted to the police?				Yes No
f so, please give name and	d address of the s	tation:			
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Vitnesses to the acciden	t/incident (If mor			a seperate sheet)	
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istrict Commissioner Det	ails:				
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se complete and return co	pies of this form t	to both Howden	and the IPC Off	ce:	Where applicable
den UK Group Ltd		Irish Pony Club	•		please enclose a cop
idlands, Manton Lane,		Tinnascarty	•		of this incident in yo
ford MK41 7LW		Freshford, Co I	Kilkenny	ŀ	accident report book

Part of the Hyperion Insurance Group

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